

S/N 09/746,508

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Willis	Examiner:	Weisberger
Serial No.:	09/746,508	Group Art Unit:	3693
Filed:	December 26, 2000	Docket No.:	20009.0001US01 (99184)
Title:	TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS PROCESSING		

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**INFORMATION DISCLOSURE STATEMENT (37 C.F.R. § 1.97(e)(2))**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

With regard to the above-identified application, the items of information listed on the enclosed Form SB08A are brought to the attention of the Examiner.

No fee is due as this statement is submitted as certified below under 37 C.F.R. §1.97(e)(2) by the undersigned.

No item of information contained in the this information statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to filing of the information disclosure statement. Accordingly, no fee is due for consideration of the items listed on the enclosed SB08 form.

No representation is made that a reference is "prior art" within the meaning of 35 U.S.C. §§ 102 and 103 and Applicants reserve the right, pursuant to 37 C.F.R. § 1.131 or otherwise, to establish that the reference(s) are not "prior art." Moreover, Applicants do not represent that a reference has been thoroughly reviewed or that any relevance of any portion of a reference is intended.

Consideration of the items listed is respectfully requested. Pursuant to the provisions of M.P.E.P. 609, it is requested that the Examiner return a copy of the attached SB08 form, marked as being considered and initialed by the Examiner, to the undersigned with the next official communication.

Please charge any additional fees or credit any overpayment to Deposit Account No. 503025.

Respectfully submitted,

/Arno T. Naeckel/

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Reg. No. 56,114

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